



ServiceNow Practice

Rely On Our ServiceNow Team To Integrate Complex Systems

As a business grows and changes, workflows need to be updated and can become more complex. Legacy systems are often too cumbersome to be adaptable, which means costly upgrades. With ServiceNow™, it is easy to standardize service delivery and automate workflows. Making the processes simple and easy to use means increased productivity, reduced redundancy, reliable metrics and more profitability.

Transform How Your Business Operates

Ventech Solutions uses Agile and SAFe best practices to design, deliver, implement and manage solutions through the ServiceNow platform. A Bronze level ServiceNow partner in Sales and Service, our experience with the Customer Service Management (CSM),

IT Business Management (ITBM), IT Service Management (ITSM), and IT Operations Management (ITOM) products provides specific or integrated solutions that include improved customer service, robust reporting with performance analytics and increased capacity through intelligent automation.

We partner with you to help you achieve your specific business objectives. Starting with one or more core modules, we help you address the key service areas impacting your organization's ability to plan, execute, track and report with data-driven results. Best practice methods and ITIL-based processes are tailored to meet your unique needs. The results deliver a consistent approach to managing service desks, data center operations and management, employee service experience and other business and IT management focus areas.

Our ServiceNow experts develop specialized plans that can include a step-by-step approach for process design through implementation, maintenance and continuous improvement. We don't stop there. We design integrated training programs that use in-class, video and self-service training approaches. Customer satisfaction is at the core of Ventech Solutions' mission and our ServiceNow team is available to support our clients through every step of the way.

Talk with us today about our ServiceNow solutions.

Ventech Solutions is a healthcare solutions provider with deep expertise in end-to-end information technology life cycles and data solutions. Across its offices, teams combine passion, experience and technical expertise with superior process and delivery knowledge to provide high-quality IT products and services that align with our key strength areas. Ventech Solutions proudly provides mission critical initiatives for the U.S. government. For more information, visit www.ventechsolutions.com

The ServiceNow logo, featuring the word "servicenow" in a lowercase, sans-serif font. The "o" in "now" is a green circle with a white dot inside, resembling an eye or a stylized 'o'. A small trademark symbol (TM) is located to the right of the logo.

Bronze Services
Partner

The ServiceNow logo, featuring the word "servicenow" in a lowercase, sans-serif font. The "o" in "now" is a green circle with a white dot inside, resembling an eye or a stylized 'o'. A small trademark symbol (TM) is located to the right of the logo.

Bronze Sales
Partner